

Outpatient Reception Hours

- **First Visit with referral letter/clinical data: From 8:30 am- at “01 First Visit” counter**
- **Return visit : At least 20 min. earlier than your appointment at Self check-in machine**
- **Walk-in before your appointment date : Call the department before visiting us.**

* Japanese Red Cross Medical Center prioritizes patients with an appointment.

Accordingly, those who don't have an appointment may have to wait until afternoon even if they check in in the morning.

Department	AM	PM	Notices
Internal Medicine Neurology Surgery Neuro-Surgery Gynecology Dermatology Ophthalmology	- 11:00	★	<u>Acceptable depending on the circumstances</u> before 11 am, without an appointment
Pediatrics Otorhinolaryngology	- 11:00	★	<u>Acceptable depending on the circumstances</u> before 11 am, without a referral letter and an appointment
Urology	Mon-Thu - 11:00	★	Fri : Surgery-only
Pediatric Surgery	Mon Wed Thu ★	★	Tue and Fri : Surgery-only For emergency, ask us beforehand.
Obstetrics	★	★	For the first visit, you need to make an appointment beforehand. (Acceptable without a referral letter)
Orthopedics Dentistry and Oral Surgery	★	★	For the first visit, you need to make an appointment beforehand.
Palliative Care	★	★	For the first visit, you need to have an appointment through a medical facility.
Psychiatry	★	★	We do not accept new patient.
Children Health Care Health Care Center	/	/	Please contact us beforehand.

★By appointment only

- To visit a department for the first time, please bring a referral letter from a clinic or hospital doctor. **If you don't have one, we cannot accept you.**
- Please make an appointment to shorten your waiting time. Without an appointment, you may have to “wait for a long time”, or “you cannot see a doctor on the same day.”
 - * To make an appointment for a department you haven't been to, please ask a clinic or hospital doctor to do so.
 - * You can make a first visit appointment yourself on our website for some departments.
(The information is in Japanese only)
- Please refer to “Outpatient Information” on our website as to the details such as how to check in, doctors' schedule, closed days or fee for treatment of patients' choice.